

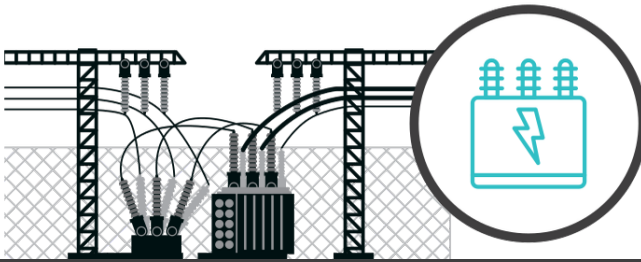
The Steps to Restoring Power

During major power outages, our restoration efforts are prioritized to restore service to the greatest number of members as quickly and safely as possible. We begin by repairing facilities and equipment that will restore service to the largest number of members, then work outward through the distribution system to restore power to smaller distribution lines and individual services. Throughout the restoration process, we prioritize critical infrastructure, including medical and emergency service facilities, schools, water treatment facilities, and wastewater facilities, to help ensure essential community services are restored as quickly as possible. Safety guides every restoration effort as we work to restore power efficiently.



1. High-Voltage Transmission Lines

These lines carry large amounts of electricity. They rarely fail but must be repaired first.



2. Distribution Substations

Crews inspect substations that serve hundreds or thousands of customers and perform necessary repairs.



3. Main Distribution Lines

Mainlines serve essential facilities such as hospitals and schools, as well as larger infrastructure and communities.



4. Tap Lines

Tap lines extend electric service beyond the main distribution lines to members in smaller communities and along rural and secondary roads.



5. Individual Homes and Businesses

After repairing the main and tap lines, we repair lines that serve individual homes and businesses.